

ENGAGEMENT RESOURCES

Tools, strategies and resources to empower communities and improve lives across Missouri

How can I begin building partnerships to address workforce development issues in my community?



IDENTIFY EXISTING COMMUNITY EFFORTS

Workforce development efforts are already occurring in and around your community. It's important to first identify and understand existing efforts and programs and find ways to support those programs, collaborations, and conversations as much as possible, rather than starting something new.



BEGIN WITH AN ASSESSMENT

Talk to people in your region about what's working well and what needs improvement. Schedule a time to talk with local partners and assess what's already happening, identify gaps, and better understand existing priorities. Where might Extension resources and programs fit in? Are there other partners who need to be included in the conversation?



TAKE AN INVENTORY

Use the All Things Missouri workforce development tools (allthingsmissouri.org/workforce) to learn more about workforce development actors. Workforce development actors include entities such as: workforce development boards, chambers of commerce, job centers, community colleges, area career centers, universities, regional planning commissions, economic development corporations and entrepreneurial incubators.



BUILD PARTNERSHIPS

Immersing yourself into the broader workforce development ecosystem will help you find opportunities to collaborate. Find ways to amplify and support existing efforts and aim to develop partnerships over time. Partnerships come in a variety of forms and Extension might not always be in the lead. And that's OK.



PRIORITIZE AND FOCUS ON WHAT'S IMPORTANT

Select a program or effort where you can make the biggest impact. Start with an end goal in mind (this may come from partners or an ideation session after you've completed an assessment) and begin to build a path, or set of strategies, that will help get you there. Make sure you're setting SMART goals — specific, measurable, achievable, relevant, and time-bound. Examples of SMART goals include:

Goal examples:

ECONOMY

Build career pipelines from the local technical college's certificate programs to local companies. Retain 35% of graduates from the technical college in the community.

EDUCATION

Increase the high school graduation rate (or GED equivalency) to 95% in the local school district.

HEALTH

Attract and retain 10 primary care doctors and 3 additional medical specialists by offering financial incentives to hard-to-attract health care provider groups.



EXPLORE DATA AND RESOURCES

Visit the All Things Missouri online resource to find answers to common workforce development questions, relevant data and updates.

allthingsmissouri.org/workforce

Other resources::

[Missouri Economic Research and Information Center \(MERIC\)](#)

[St. Louis Federal Reserve \(STL FRED\)](#)

[Missouri Census Data Center](#)

[Stats America](#)

WORKFORCE DEVELOPMENT RESOURCES

Missouri Chamber of Commerce:

<https://mochamber.com>

Workforce Navigator Series:

<https://extension.missouri.edu/events/workforce-navigator-series/>

ACT Work Ready Communities:

<https://www.workreadycommunities.org/MO>

Missouri Community College Association:

<https://www.mccatoday.org/>

Associated Industries of Missouri:

<https://www.voiceofmobusiness.com/>

STLCC Workforce Needs Assessment:

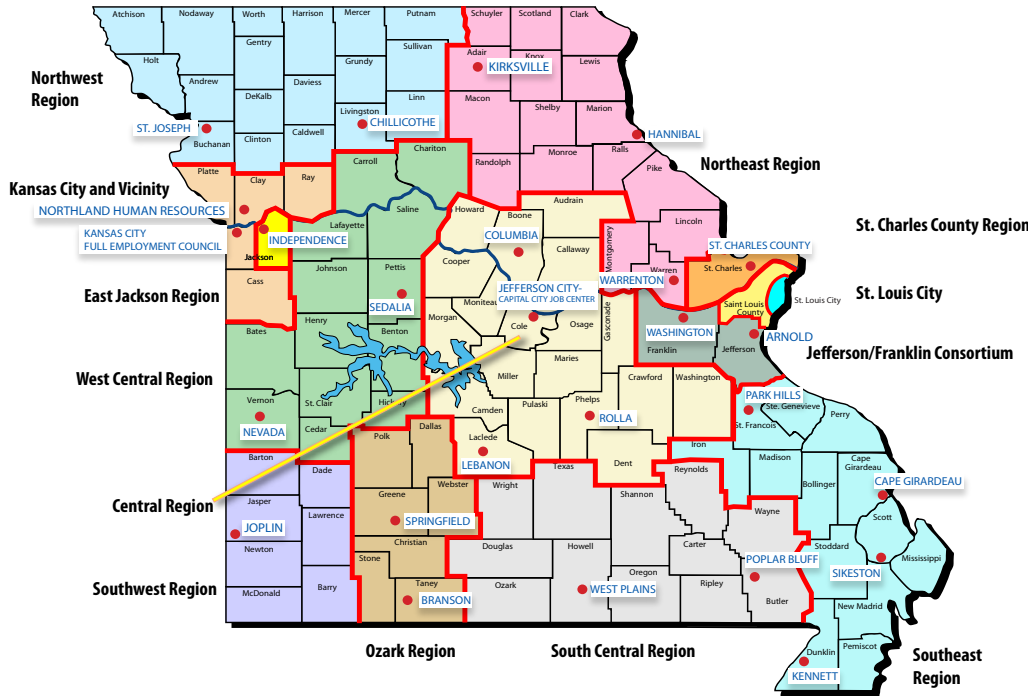
<https://stlcc.edu/workforce/st-louis-workforce/>

MISSOURI WORKFORCE DEVELOPMENT BOARDS



Missouri Workforce Development Regions and Job Centers

Missouri Office of Workforce Development
Local Workforce Development Board Directors and Chairs on reverse.



For additional information about Missouri Office of Workforce Development services, contact a Missouri Job Center near you. Locations and additional information are available at jobs.mo.gov or (888) 728-JOBS (5627).
Missouri Department of Higher Education and Workforce Development is an equal opportunity employer/program. Auxiliary aids and services are available upon request to individuals with disabilities. Missouri Relay Services at 711.

DWD-WDB-N



You can call 1-888-728-JOBS (5627).
It will ring at your nearest Job Center.



WIOA Region	WDB Director/Chair	WDB Directors Email	Workforce Development Board	WDB Directors Phone
Central Region	Amy Sublett T. R. Dudley	amy.sublett@cwib.us trdudley@potosicityhall.org	Central Region Workforce Investment Board	(573) 426-2946 x 105 (573) 438-2767
East Jackson County	Clyde McQueen Doug Goodwin	cmcqueen@fecck.org dgoodwin@ronsonmfg.com	Full Employment Council Inc.	(816) 471-2330 ext. 257 (816) 285-7892
Jefferson/Franklin Consortium	Michael Ravenscraft Robert Francis	mravenscraft@jeff-frankjobs.com bfrancis@mwregionalbank.com	Office of Job Training, Jefferson-Franklin Counties, Inc.	(636) 287-8909 ext. 250 (636) 937-5372
Kansas City & Vicinity	Clyde McQueen Ellen Fairchild	cmcqueen@fecck.org Ellen.fairchild@kcpl.com	Full Employment Council Inc.	(816) 471-2330 ext. 257 (816) 556-2083
Northeast Region	Diane Simbro Michael Puroil	diane.simbro@nemowib.org michaelp@psba.com	NEMO Workforce Investment Board Inc.	(660) 327-5125 (573) 822-5241
Northwest Region	Lisa Hostetler Gregg Roberts	lhostetler@mail.ncmissouri.edu roberts@hillyard.com	North Central Missouri College	(660) 359-3622 ext. 1232 (816) 233-1321
Ozark Region	Sally Payne, Interim Exec. Dir. William "Bill" Skains, Interim Exec. Dir. Phyllis Johnson Dyer Susan Johanson	spayne@springfieldmo.gov commonstoc@gmail.com pdyer@springfieldmo.gov sjohanson@gbankmo.com	Department of Workforce Development, City of Springfield Ozark Workforce Development Board	(417) 887-4343 (417) 693-3737 (417) 520-0249
Saint Louis County	Greg LaPosa Kevin Whirley	glaposa@stlouisco.com Kevdalewhirley@gmail.com	St. Louis County Workforce Development Board	(314) 615-6033 (314) 280-4753
South Central Region	Donna Parrott Becky Brooks	dparrott@scwib.org becky@mcclanetransport.com	South Central Workforce Investment Board South Central Workforce Investment Board	(417) 257-2630 (573) 785-0177
Southeast Region	June O'Dell Tom Greminger	june@job4you.org tbgreminger@att.net	Workforce Investment Board of Southeast Missouri	(573) 334-0990 ext. 100 (573) 883-7431
Southwest Region	Sherri Rhuems Mark J. Elliff	sruems@sectorready.org melliff@carthagechamber.com	Workforce Innovation Board of Southwest Missouri	(417) 206-1717 ext. 2104 (417) 358-2373
St. Charles County	Jennifer George, Acting Executive Director Daryl Muhammad	jgeorge@scmo.org daryl.muhammad@spireenergy.com	St. Charles County Department of Workforce & Business Development	(636) 949-7900 x 3710 (314) 365-0465
St. Louis City	Howard Hayes Lydia Padilla	hhayes@stworks.com lydia.padilla@trcstaffing.com	City of Saint Louis Workforce Development Board (SLATE)	(314) (314) 621-5717
West Central Region	Missy Eidson Cosslett Moore	m.eidson@wcregion.org cwmoore@flextech-ind.com	Workforce Development Board of Western Missouri Inc.	(660) 827-3722 (660) 885-8899

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